Quick Start Guide

Dock Pro™ Duo USB-C™ Docking Station

GUD3CDHTAA
PART NO. Q1653

www.iogear.com

Package Contents 1

1 x GUD3CDHTAA
2 x 1 Meter USB-C™ 3.2 Gen 1 C to C Cable
1 x External 230W Power Adapter
1 x Quick Start Guide
1 x Warranty Card

System Requirements

Host device requirements

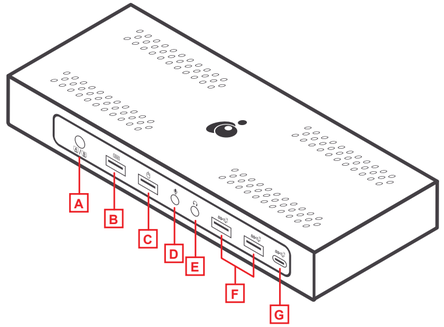
• USB-C (Thunderbolt 3/4 compatible) device

OS requirements

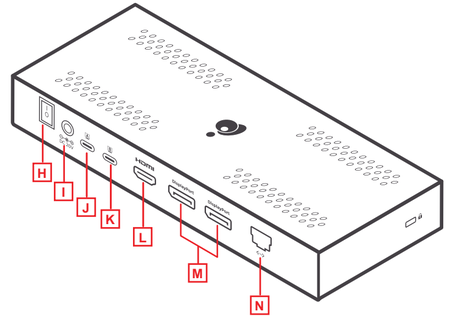
• Windows® 10, 11
• macOS® 10.13+
• DisplayLink Driver installation (http://www.displaylink.com/downloads)

NOTE: For M1 Mac Users, please check DisplayLink website for latest Mac Displaylink driver: http://www.displaylink.com/downloads/macos

Overview 2



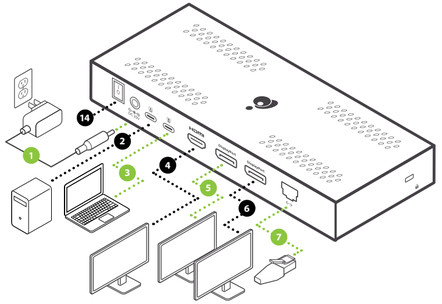
A. Host Switch Button
B. USB 2.0 Port (Keyboard)
C. USB 2.0 Port (Mouse)
D. Audio In (Microphone)
E. Audio Out (Headset/Speaker)
F. 2 x USB-A 3.2 Gen2 (10Gbps)
G. USB-C 3.2 Gen2 (10Gbps)



H. Power On/Off Switch
I. DC Power Jack
J. USB-C 3.2 Gen2 (Up Stream Host A)
K. USB-C 3.2 Gen2 (Up Stream Host B)
L. HDMI Port up to 4096x2160 @60Hz (DP-Alt Mode Only)*
M. 2 x DisplayPort up to 4096x2160 @60Hz
N. RJ-45 Gigabit Ethernet (10/100/1000Mbps)

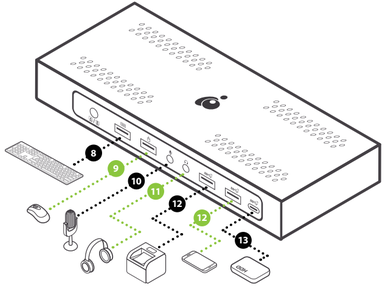
* Host computer must support DP-Alt mode

Hardware Installation 3



1. Connect power adapter to docking station.
2. Connect a compatible USB-C host device to host connection A.
3. Connect a compatible USB-C host device to host connection B.
4. Connect an HDMI cable to the docking station and then to a 4K capable HDMI monitor.*
5. Connect a DisplayPort cable to the first DisplayPort connection on the docking station and then to a 4K capable DisplayPort monitor.**
6. Connect a DisplayPort cable to the second DisplayPort connection on the docking station and then to a second 4K capable DisplayPort monitor.**
7. Connect an RJ45 Ethernet cable to the ethernet port on the back of the docking station that is also connected to your modem/router.

Hardware Installation 3



8. Connect a keyboard to the front USB-A 2.0 Port with the designated keyboard symbol***
9. Connect a mouse to the front USB-A 2.0 Port with the designated mouse symbol.
10. Connect a speaker/headset to the designated Audio Out port.
11. Connect a microphone to the designated Audio In port.
12. Connect a USB-A device
13. Connect a USB-C device
14. Power on the device by flipping the switch to the on position on the back of the docking station (see previous page)

* Host computer must support DP-Alt mode
** Requires installation of DisplayLink driver
*** 104-Key Keyboard required to be plugged into this port for hotkey access

Video Tool Installaton 4

Please download the latest driver for your respective computer (Mac or Windows) from the DisplayLink support website at: https://support.displaylink.com/

Monitor Configuration 5

System with DP-Alt mode support and Displaylink installed			
Stream	Displaylink Displays		DP-Alt mode
	DP 1	DP 2	HDMI 1
Single Port Connected	4K/60Hz		
		4K/60Hz	
			4K/60Hz
Dual Ports Connected	4K/60Hz	4K/60Hz	
		4K/60Hz	4K/60Hz
Triple Ports Connected	4K/60Hz	4K/60Hz	4K/60Hz

System without DP-Alt mode support and Displaylink installed			
Stream	Displaylink Displays		DP-Alt mode
	DP 1	DP 2	HDMI 1
Single Port Connected	4K/60Hz		
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Dual Ports Connected	4K/60Hz	4K/60Hz	
Triple Ports Connected			

Limited Warranty

This product carries a limited or lifetime manufacturer's warranty.
For terms and conditions visit https://www.iogear.com/support/warranty

Register online at https://www.iogear.com/register

Important Product Information
Product Model _____
Serial Number _____

Contact Information

WE'RE HERE TO HELP YOU!
NEED ASSISTANCE SETTING UP THIS PRODUCT?

Make sure you:
1. Visit www.iogear.com for more product information
2. Visit www.iogear.com/support for live help and product support

IOGEAR
iogear.custhelp.com
support@iogear.com
www.iogear.com

Compliance Information

Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital service, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. Any changes or modifications made to this equipment may void the user's authority to operate this equipment. This equipment generates, uses, and can radiate radio frequency energy. If not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

CE Statement:
This device has been tested and found to comply with the following European Union directives: Electromagnetic Capability (2004/108/EC), Low Voltage (2006/95/EC) and R&TTED (1999/5/EC).

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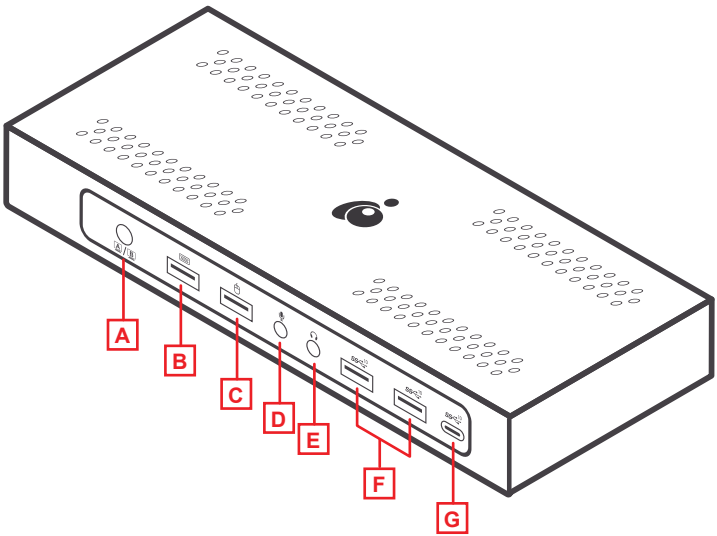

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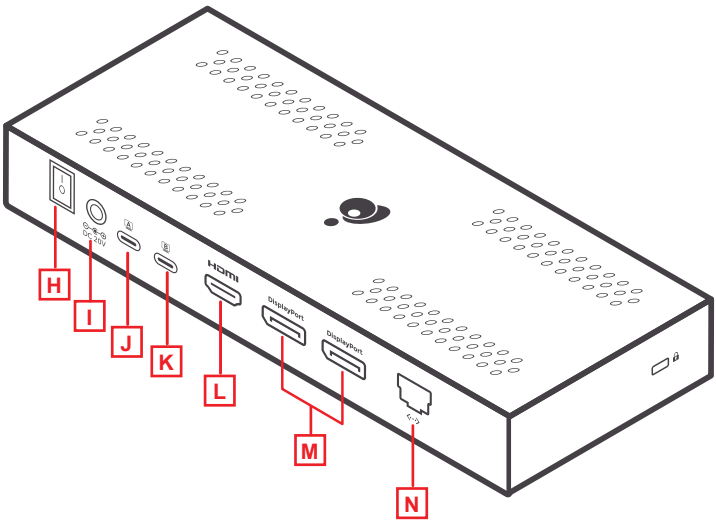

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Hardware Installation

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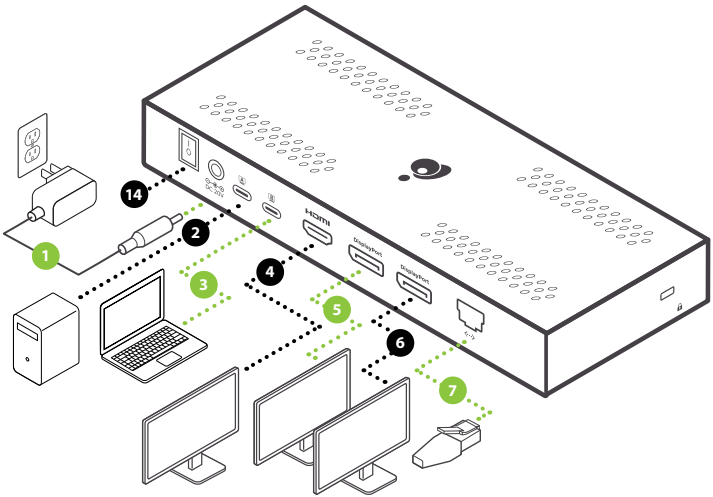

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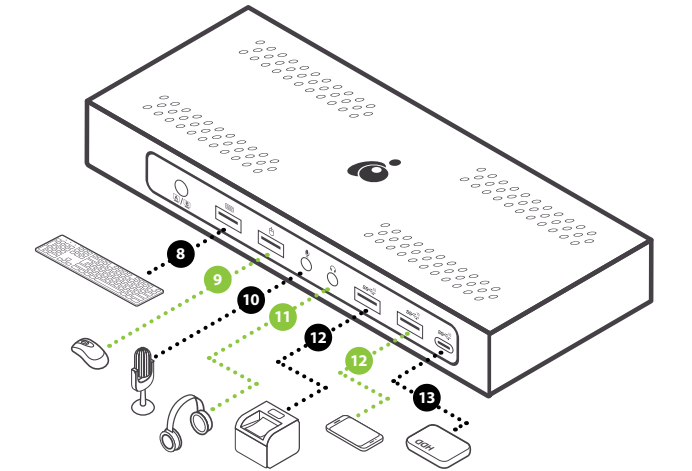
Hardware Installation (continued)



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